



**FOR IMMEDIATE RELEASE**

**ETCM & TCEAS EXTEND TAKATA AIRBAG INFLATOR RECALL  
FOR NISSAN NAVARA (D40), GRAND LIVINA & X-GEAR (L10)**

**KUALA LUMPUR, 14 August 2019** - Edaran Tan Chong Motor Sdn Bhd (ETCM), together with Tan Chong Ekspres Auto Servis Centre (TCEAS), today announced an additional recall campaign extension for its customers to replace the **Driver and Front Passenger Takata Airbag Inflator** module.

After investigation conducted by Nissan Motor Co. Ltd, approximately **11,971 units** of Nissan vehicles in Malaysia have been identified to be affected in the Takata airbag inflator recall campaign as stated below:

Model	Model Code	Year Manufactured	Affected Units	Affected Airbag
Navara (CKD)	D40	Jan 2015 - Nov 2015	1,326	Driver & Front Passenger
Grand Livina (CKD)	L10	Jan 2015 - Mar 2015	10,445	Front Passenger
X-Gear (CKD)	L10	Jan 2015 - Mar 2015	200	

The Nissan NP300 Navara which was launched in Malaysia on November 2015, as well as others current selling Nissan models are not affected by this exercise.

Customers of the affected Nissan vehicles will be notified directly by letter through TCEAS, and are advised to **call the nearest TCEAS outlet for an appointment**. Selected TCEAS outlets have extended operation hours and are open 365 days a year, making it easier for customers to service their vehicles on weekends and public holidays, as well as to alleviate capacity surge during this recall campaign.

As at June 2019, TCEAS has **completed 99,670 vehicles** or 56% of Takata airbag inflator replacements, however, there remains many affected vehicles yet to be replaced.

ETCM and TCEAS would like to remind and urge Nissan owners who have yet to undertake the replacement activity to urgently replace their affected Takata airbag inflator at the nearest TCEAS outlet to avoid any injury and fatality. As vehicle ownership may have changed over the years, current owners of these models are reminded to find out if their Nissan vehicle is involved in the recall campaign.

#### **Affected Nissan Models in Previous Takata Recall Campaign**

<b>Model</b>	<b>Model Code</b>	<b>Year Manufactured</b>	<b>Affected Airbag</b>
Grand Livina (CKD)	L10	2007 - 2013	Driver
		2007 – 2014	Front Passenger
X-Gear (CKD)	L10	2010 – 2013	Driver
		2007 - 2014	Front Passenger
Navara (CBU & CKD)	D40	2007 - 2014	Driver
		2006 - 2014	Front Passenger
Latio	C11	2007 - 2015	Driver
		2008 - 2015	Front Passenger
Sentra (CKD)	N16	2000 - 2012	Front Passenger
Frontier (CKD)	D22	2004 - 2012	Front Passenger
X-Trail (CBU & CKD)	T30	2000 -2012	Front Passenger
Teana (CBU)	J31	2004	Front Passenger
Liberty (CBU)	M12	2003	Front Passenger

Customers may call Nissan Customer Care Centre toll-free line at 1800-88-3838 for further clarification or visit [www.nissan.com.my](http://www.nissan.com.my) (click on 'Owners' tab followed by 'Recall Campaign') to find out if their Nissan vehicle is involved in this recall campaign.

**All labour and replacement parts for this service campaign will be at no cost to owners.**

Additionally, ETCM is also providing **Takata Airbag Inflators Replacement** for affected Nissan vehicles during Nissan Test Drive Carnival over 2 weekends of 17th to 18th August, and 24th to 25th August respectively at selected ETCM showrooms across the nation.

Nissan Test Drive Carnival dates and locations with Takata Airbag Inflators Replacement Activity:

Date	Region	Venue
17 – 18 August	Central	ETCM Petaling Jaya
		ETCM Glenmarie
	Northern	ETCM Butterworth
		ETCM Ipoh
	Southern	ETCM Melaka
	East Coast	ETCM Kuantan
Sabah	ETCM Sandakan	
24 – 25 August	Northern	ETCM Bayan Lepas
	Southern	ETCM Johor Jaya
	Sabah	ETCM Kota Kinabalu
	Sarawak	ETCM Kuching

ETCM and TCEAS would like to reassure our customers' confidence and peace of mind is of utmost importance to the Company, and deeply regrets any inconvenience caused. We would also like to reaffirm that both ETCM and TCEAS are committed to ensure its' customer safety, service and satisfaction are of the highest level, and are working together to promptly address this concern.

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